Jolie

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**Prior Authorization Pharmacist Profile**

Accomplished and highly skilled professional with extensive experience ensuring optimum levels of regulatory compliance and patient service/support within fast-paced, pharmacy environments. Adept at developing strategies, policies, and standards to attain maximum productivity and enhance operational efficiency. Able to communicate prior authorization request to physicians as per needed, while effectively resolving insurance rejections. Able to coordinate with cross-functional staff and recommend process improvements to drive quality assurance. Elite communicator distinctively committed to build strong working relationships with colleagues, local prescribers, and other healthcare providers to guide and care for patients. Capable to work under tight deadlines and pressure. Highly adaptable professional, talent for quickly learn new information and procedures. ***Proven expertise in:***

|  |  |
| --- | --- |
| * Business & Operations Management * Medication Administration * Drug Utilization Management * Performance Optimization | * Revenue & Profit Growth * Superior Clinical & Patient Service * Team Building & Leadership * Issues & Problem Resolution |

**Professional Experience**

El Monte Pharmacy – El Monte, CA

**Pharmacist,** Feb2017 to Present

*Oversee day-to-day pharmacy operations, including supervising technicians, maintaining workflow immunization, human sources, and business marketing; achieving maximum efficiency and productivity.*

Render exceptional, quality-focused patient-centered care by utilizing information platforms, such as Outcomes, Equipp, and Prescribe Wellness. Coordinate with medical team to identify cost effective medications with a keen focus on maximizing positive patient outcomes and lowering medication costs. Communicate prior authorization request through CoverMyMeds tool, while providing resources needed to expedite the process.

***Key Contributions:***

* Jolie, this is where we can showcase special achievements or contributions to help set you apart from the competition. What are you most proud of with respect to your performance in this role?

CVS Pharmacy – Whittier, CA

**Staff Pharmacist,** May 2014 to Jan 2017

*Managed a wide range of pharmacy technicians' duties to ensure excellent customer service, including patient consultation, MTM, immunizations, drug interactions/contraindications, and medication administration.*

Oversaw CII inventory and devised protocol to promote patient medication compliance, while monitoring drug recall process. Led, trained, and mentored pharmacy interns, technicians, and clerks on pharmacy operations and workflow to enhance productivity and efficiency. Employed cost effective medication options/initiatives for patients in collaboration with doctors. Engaged with insurance companies for extra savings on lower out- of- pocket costs for patient’s medications.

***Key Contributions:***

* Are there any accomplishments in #? Alternatively, any figure in %? Which can be enlisted here.

*Additional experience as Volunteered at Honduras Brigade*

**Education**

**Doctorate in Pharmacy, 2014 |** Wyoming University, Laramie, WY

**MS in Food Science (One year), 2010 |** Chapman University, Orange, CA

**Languages:** Bilingual (Chinese and English)